

Origin Website Terms of Use

Last Updated: March 27, 2026

Origin Sperm Bank and Origin Cryobank (“**Origin Sperm Bank**”, “**we**”, “**us**”, or “**our**”) welcomes you to our website. The following Terms of Use (“**Terms**”) govern your access to and use of our websites, including www.originspermbank.com and any associated sites such as a sibling registry (collectively, the “**Websites**” or each a “**Website**”).

Please read these Terms carefully. By accessing or using the Websites, you agree to be bound by all provisions set forth herein. If you do not agree with these Terms, your sole recourse is to discontinue use of the Websites immediately. A copy of these Terms may be downloaded, saved, and printed for your reference.

OWNERSHIP AND RESTRICTIONS ON USE

The Websites are owned and operated by Origin Sperm Bank and Origin Cryobank. All text, data, graphics, photographs, images, audio, video, software (including source and object code), trademarks, service marks, trade names, and other materials (collectively, the “**Content**”) on the Websites are proprietary to us, our affiliates, or our third-party licensors. The Content is protected by Canadian and international copyright, trademark, patent, trade secret, and other proprietary rights and laws.

Except as expressly permitted herein, you may not modify, copy, reproduce, publish, post, transmit, distribute, display, perform, create derivative works from, transfer, or sell any Content without our prior written consent. You may download, print, or reproduce limited portions of the Content solely for your personal, non-commercial, informational purposes, provided you retain all copyright and proprietary notices and cite the source URL.

Reproduction of multiple copies of the Content, in whole or in part, for resale, commercial distribution, or any other unauthorized purpose is strictly prohibited without our prior written permission. To request such permission, please contact us using the details provided below.

FORMS AND REGISTRATION

You must be at least 18 years of age to register for or use features on the Websites. To access certain services (such as account creation, service inquiries, or purchases), you may be required to complete online forms or create an account.

By registering or submitting any form, you agree to provide true, current, complete, and accurate information and to update it promptly if it changes. You are responsible for

maintaining the confidentiality of your password and account. You must immediately notify us of any unauthorized use of your account or any security breach. You are fully responsible for all activities that occur under your account.

CODE OF CONDUCT

As a condition of your access and use of the Websites, you agree to comply with all applicable federal, provincial, territorial, and local laws and regulations, including the *Personal Information Protection and Electronic Documents Act (PIPEDA)* and the *Assisted Human Reproduction Act (AHRA)* where relevant.

Without limitation, you agree not to:

- (A) Upload, post, email, or transmit any material that:
 - (I) Constitutes unsolicited advertising, spam, chain letters, pyramid schemes, or other solicitation;
 - (II) Infringes any patent, trademark, trade secret, copyright, privacy, or other proprietary rights;
 - (III) Is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libelous, invasive of privacy, hateful, or racially, ethnically, or otherwise objectionable;
 - (IV) Contains viruses, worms, Trojan horses, or other harmful code designed to interrupt, destroy, or limit the functionality of any computer system or equipment;
- (B) Harvest or collect personal information (including email addresses) about other users without their express consent;
- (C) Create a false identity or manipulate identifiers to disguise the origin of any transmitted material;
- (D) Impersonate any person or entity, including an Origin Sperm Bank representative;
- (E) Attempt unauthorized access to the Websites or connected systems;
- (F) Interfere with or disrupt the Websites or associated networks;
- (G) Use or distribute any user directory or usage information outside the permitted use of the Websites;
- (H) Facilitate or encourage any of the above conduct.

This Code of Conduct forms an essential part of these Terms.

PURCHASES

Certain services or products on the Websites may be available only to registered users or paid subscribers. We accept secure payment methods as indicated on the Websites. All prices are displayed in Canadian dollars and include applicable taxes and fees unless otherwise stated.

We reserve the right, in our sole discretion, to cancel or refuse any order or subscription for any reason, including suspected fraud or violation of these Terms. Refunds are governed by our specific service agreements and applicable law (including the Ontario *Consumer Protection Act*). Unless required by law or explicitly stated in a purchase agreement, subscriptions and services are generally non-refundable. Please review any additional purchase terms carefully before completing a transaction.

LINKS TO THIRD-PARTY WEBSITES

The Websites may contain links to third-party sites for your convenience. We do not endorse, review, or assume responsibility for the content, privacy practices, products, or services on those sites. You access them at your own risk and should review their terms and privacy policies.

MEDICAL AND INFORMATIONAL DISCLAIMER

All Content on the Websites is provided for general informational and educational purposes only and is not intended as medical, legal, or professional advice. It should not replace consultation with qualified healthcare professionals.

Accessing or using the Websites, or communicating with us through them, does not create a doctor-patient or other professional relationship. For personalized advice regarding sperm donation, storage, assisted reproduction, or any health matter, please consult your physician or contact us directly through appropriate channels. We encourage open communication to support your reproductive journey with compassion and clarity.

INDEMNITY

You agree to indemnify and hold harmless Origin Sperm Bank and Origin Cryobank, our affiliates, officers, directors, employees, agents, and licensors from any losses, damages, claims, liabilities, costs, or expenses (including reasonable legal fees) arising from:

- (a) Any content you submit, post, or transmit on the Websites; or
- (b) Your use of the Websites or any alleged violation of these Terms.

NO WARRANTIES

We strive to keep the Websites accurate and up to date; however, errors or omissions may occur. To the maximum extent permitted by law, the Websites and all Content are provided on an “**as is**” and “**as available**” basis without any warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy, reliability, or uninterrupted access.

We do not warrant that the Websites will be error-free, secure, virus-free, or available at all times. Your use of the Websites is at your own risk.

We are not responsible for User Content posted by third parties and do not guarantee its accuracy, completeness, or appropriateness.

LIMITATIONS OF LIABILITY

To the maximum extent permitted by applicable law (including the Ontario *Consumer Protection Act*), we will not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising from your use of, or inability to use, the Websites or any Content, even if advised of the possibility of such damages.

Some jurisdictions may not allow certain exclusions or limitations, so they may not apply to you.

PRIVACY

We are committed to protecting your personal information in accordance with PIPEDA and other applicable privacy laws. Please review our **Privacy Policy** for details on how we collect, use, disclose, and safeguard your information. Our Privacy Policy forms an integral part of these Terms.

CHANGES AND TERMINATION

We reserve the right to modify, suspend, or discontinue the Websites (or any part thereof) at any time, with or without notice. We may also update these Terms periodically. We will post the revised Terms on the Websites with a new “Last Updated” date. Your continued use of the Websites after changes constitutes your acceptance of the updated Terms.

APPLICABLE LAWS

These Terms are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein. Any disputes shall be submitted to the exclusive jurisdiction of the courts of the Province of Ontario.



These Terms, together with any other legal notices posted on the Websites, constitute the entire agreement between you and us regarding your use of the Websites. If any provision is held unlawful, void, or unenforceable, the remaining provisions remain in full force. Provisions that by nature survive termination (including indemnity and limitation of liability) will continue to apply.

NOTICE

Notices to you may be sent by email, regular mail, or by posting on the Websites. You are responsible for keeping your contact information current.

If you have questions about these Terms, please contact us at:

Origin Sperm Bank

Attn: Privacy Officer

306-56 Aberfoyle Crescent, Toronto, ON M8X2W4

Email: info@originspermbank.com